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SCANNED  
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Dear Grahame,

I am writing to let you know how pleased I am with the course of treatment which you have just completed for me.

As you know, after a number of unsatisfactory experiences with other dentists, leaving me with serious gum disease and tooth decay, I became your patient some five years ago.

From the outset, you were very clear and straightforward in your advice, which made it easy for me to choose the right course of treatment. You have been able to offer me modern approaches, using the latest developments in dental practice, some of which were not offered to me by other dentists. Your plan of treatment was successful, first in stabilising my situation and preventing further deterioration, and then in providing a temporary and now a permanent solution to my problems which has worked very successfully.

The effect on my wellbeing has been considerable. From a state of affairs where I worried constantly about my teeth, and where I had repeated occurrences of problems, I am now problem free, and have the confidence to eat normally without embarrassment. The ultimate test of this came at the opening ceremony for the London 2012 Paralympics, where, along with 80,000 other lucky members of the audience, I was able to bite firmly into my apple during the 'Big Crunch' without fear that my teeth would let me down!

My experience with your practice has been entirely positive. You, your clinical support, the dental hygiene service, and Pam and Sheila at reception have always provided a friendly, professional and very helpful service. I have never once felt hesitant about consulting Confidence Dental Care, because I know that I will always receive excellent service from the whole team. You have been especially accommodating to me in times of emergency, and helpful in arranging appointments to suit my busy schedule.

The challenge of getting my teeth back into good shape has been considerable, but I am very happy with the outcome and regard the time and money involved as having been very worthwhile. I would highly recommend Confidence Dental Care to any of my family or friends.

Yours sincerely

